

FAQ's

CLEAN BANDIT LIVE PERFORMANCE AT WESTFIELD CHODOV

Place: Westfield Chodov

Date: Thursday 26th September 2019

Who will be performing at the event?

Clean Bandit will be the artist performing at the event.

What are the timings for the evening?

Doors Open: 18:30

DJ: 19:00

Clean Bandit: 20:00

Event Finishes: 20:30

Where will the performance be held at the centre?

The performance will be held on the roof of **Westfield Chodov** accessible only from the 2nd floor S4 entrance.

How can I attend the event?

Guests will be able to apply for a pair of tickets (maximum 2) via an online ticketing system at www.ticketstream.cz. Tickets will then be at the day of event scanned and exchanged for a wristband which will be required to gain access to the general viewing area at the concert.

I am under 16, am I able to attend?

Everyone under the age of 16 must be accompanied by an adult (who will also require a ticket). We will ask to see identification to prove your age.

Where can I get a wristband?

Wristbands for the general viewing area will be available to collect from the centre between 16:00– 18:30 on the day of event. Wristbands can be collected from hostesses at checkpoints on the roof of S4 entrance.

Do I have to pay?

No, it is **FREE** to attend the concert, but you must have a ticket and wristband to gain entry.

Is there a limit to how many Wristbands I can have?

Each guest will be able to apply for a maximum of two tickets. Each ticket entitles you to one wristband.

I have two tickets; can I collect both tickets myself?

No. Both ticket holders must be present to collect their wristbands at the same time. Ticket holders will need to show ID to collect their wristbands.

Will my wristband guarantee me entry to the event?

Yes, your wristband does guarantee your entry. As this is a standing event, we recommend guests arrive in good time to secure a good spot.

Can I still attend if I don't have a wristband?

No. If you do not have a wristband, access to the concert will not be allowed. If wristbands are cut off/ removed or lost prior to the concert, you will not be able to gain entry.

What happens if I lose or break my wristband?

If you lose or break your wristband, you will not be able to gain access to the concert.

Can I leave and re-enter the concert zone once I am in?

Yes. You can leave the zone. Please bear in mind that you are not guaranteed to be able to return to a specific location within the concert area once you have left.

Can we get drinks or food on the concert area?

No. Access to the event with own food and drinks is not allowed.

Can I bring gifts to the show?

There will be no opportunity to give any gifts at this performance or ask for an autograph.

How long is the event?

The Clean Bandit performance will last for approximately 30 minutes; however, there will be entertainment from 18:00.

What happens if I turn up late?

Entry to the performance will be at the discretion of the event staff. Please note, your wristband and place may be given to someone else if you do not arrive on time.

Is there disabled access?

Yes – please contact us if you require further information or support.

Where can I leave my belongings during the performance?

Small items can be left in the cloakroom at the event. Please note that bag searches will be in operation.

What items are forbidden in the concert area?

- Alcohol
- Batteries
- Pets
- Large luggage (small bags only are allowed)
- Knives or any other object that could be used as a weapon
- Umbrellas
- Bottles
- Food and drink
- Open fire, flammable liquids or smoking

Are there toilets in the concert zone?

Yes, there will be toilets nearby to the concert area.

How do I get to Westfield Chodov?

For information about getting to Westfield Chodov, please visit:
www.centrumchodov.cz

If you have any questions regarding the event, please contact:
eventy@centrumchodov.cz